**The SOW provided is as follows:**

This is a dispatch base project/on-call project.

Conditions: Only selected engineers can go with this project.

There will be a vetting process from client.

· Conduct visual inspection and basic site diagnostics of faulty Supported Equipment to confirm Supported Equipment is faulty.

o Ensure that all cabling for connectivity and power is plugged in.

o Reboot faulty Supported Equipment and try and establish connectivity.

· Unplug and remove the faulty Supported Equipment and/or modules.

· Unpack and check all appropriate replacement Supported Equipment and documentation.

· Mount replacement Supported Equipment in appropriate rack or on appropriate surface.

· Install replacement Supported Equipment module cards (modular chassis only).

· Connect replacement Supported Equipment together (stackable units only).

· Connect replacement Supported Equipment to AC power and power on.

When clients need you to be onsite then they will raise tickets to attend the site.

. Only onboarded engineers can attend the site.

Payment terms: 30 days.

. If you need any info, feel free to ask.